# Liam Sykes

Please email for offline contact

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## Experience

**Veda Data Solutions**                                        **Remote, New York, NY**
*Lead Systems Engineer*                                        *September 2021 to Present*

- Developing and managing industry standard corporate systems, IT infrastructure, and software applications; contributing to enhanced IT security and efficiency
- Collaborating with executives, senior leadership, people managers, and vendors for effective procurement and integration of new systems, serving as a point of contact for all IT initiatives and issues
- Administering Google Workspace, integrating all systems for single sign on, streamlining usage and management
- Ensuring security, availability, and performance of third party software while managing cost efficiency
- Building automated workflow solutions, and system monitoring to support scaling and productivity for a distributed workforce
- Mobile device management (MDM) using JamfPro (MacOS), and SaaS management through Zluri and proprietary tools
- Maintaining security, compliance, and policies for a HITRUST certification, reporting and working closely with the Chief Information Security Officer

**Yext**                                        **Remote, New York, NY**
*IT Engineer*                                        *September 2020 to September 2021*

- Managed and allocated software licenses across the organization
- Implemented new automation, optimizing account provisioning process
- Administered data custodians for high-risk applications, and ensured data and applications were SOC 2 compliant
- Handled account and hardware provisioning for new and departing employees, maintaining security standards

**Casper**                                        **New York, NY**
*Systems Administrator (SaaS)*                                        *October 2017 to September 2020*

- Led operations and management for internal and customer facing systems
- Optimized system configuration and automated workflows
- Created accounts, and installed software for new hires
- Deactivated and secured accounts for departing employees

## Additional Attributes

- Cloud Infrastructure Management: Google Workspace, GitLab, GitHub, AWS
- SaaS Management: Zluri, Okta, Google Workspace, Atlassian
- Hardware Management: Jamf, Ubiquiti
- Automation: Zapier, Bash, API usage
- System Logging: DataDog, Confluence
- Documentation: Confluence, ReadMe
- Communication: Slack, Zoom, Google Workspace, Teams
- Self driven, fully-remote worker with a dedicated work space
- Dual Citizen, holding passports from the United States and the United Kingdom

## Education

**New York University**                                        **New York**
*Bachelors of Music*                                        *May 2017*
Music Technology